Security Certificate Warnings when accessing Library databases

When accessing some databases, or certain areas of databases, you may receive a security warning. This occurs because of a problem in the setup of the Library’s security certificate, which we have been unable to resolve. However, it is perfectly safe to continue to the sites when you get this message. The instructions below are for Internet Explorer, Firefox, Google Chrome & Safari.

After you have followed the steps and continued through to the website, you will not get the security warning again for this database in the browser you are using.

**Internet Explorer**

The page will state:  “There is a problem with this website’s security certificate.”

Click ‘Continue to this website’

- If you get the screen below, click in the yellow bar that appears at the top of the screen, and click on ‘Display Blocked Content’.
  - **NOTE to Lexis.com users**: You may need to do this twice every time you access using Internet Explorer.
Firefox

The page will state: “This connection is untrusted”

Click on ‘I Understand the Risks’

Click on ‘Add Exception’

Click on ‘Confirm Security Exception’
Google Chrome

The page will state: “This is probably not the site that you are looking for!”

Click on “Proceed anyway”

Safari

This page will state “Safari can’t verify the identity of the website ……”

Click on “Continue”